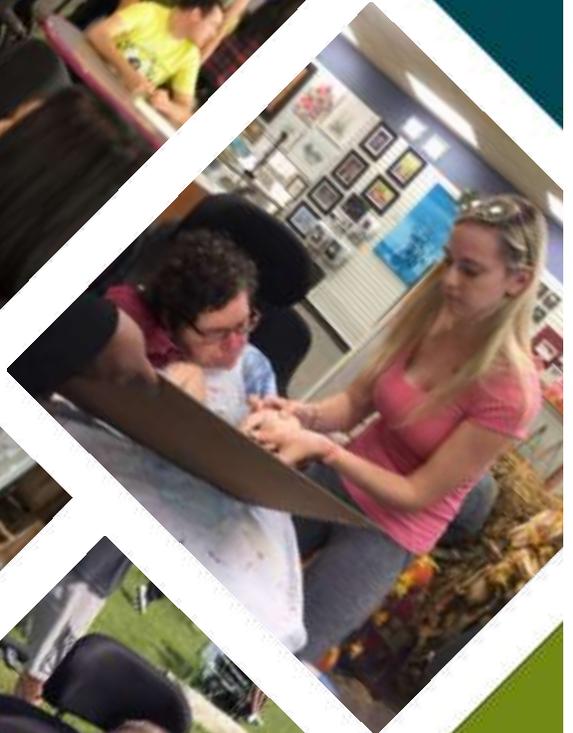


30 YEARS
Participation House
SUPPORT SERVICES



ANNUAL REPORT

2017-2018

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Notice of Annual General Meeting

NOTICE IS HEREBY GIVEN that the Annual General Meeting of Participation House Support Services will be held at Fanshawe Conservation Area, Watson Porter Pavilion on Thursday, August 9, 2018.

The following matters will constitute the Agenda:

1. Call to Order
2. Welcome from the Board Chair
3. Guest Speaker—Leroy Innanen
4. Approval of Minutes of the Annual General Meeting of August 10, 2017
5. **Treasurer’s Report and approval of audited financial statements for the fiscal year ending March 31, 2018**
6. Appointment of auditors for fiscal year ending March 31, 2019
7. Ratification of Acts of the Board
8. Appointment of the Directors
9. Remarks from Chairs:
 - Quality Improvement Committee
 - Public Relations Committee
 - Policy and Oversight Committee
 - Participation House Foundation
9. Other Business

Dated at London, Ontario, this 9th day of August, 2018.

BY ORDER OF THE BOARD

Brian Orr
 Chair, Board of Directors

Minutes of the Annual General Meeting

Springbank Park—August 10, 2017

1. Call to Order

The meeting was called to order at 2:31 p.m. by Brian Orr, Chair

2. Board Chair, Brian Orr, welcomed and thanked everyone for attending the meeting.

3. Approval of minutes of the Annual General Meeting of August 11, 2016:

Motion: Maria Sinosic
Seconded: Lynda Robinson Motion Carried.

4. Treasurer report summary delivered by Jacqueline Scott

Approval of audited financial statements for the fiscal year ending March 31, 2017:

Motion: Jacqueline Scott
Seconded: Merv Sharpe Motion Carried.

5. Appointment of Graham Scott Enns as auditors for the year-end financial statements of March 31, 2018:

Motion: Jacqueline Scott
Seconded: Merv Sharpe Motion Carried.

6. Approval of all acts, contracts, and actions of the Board of Directors in accordance with the Corporation's Act since August 28, 2008:

Motion: Elizabeth Wasko
Seconded: Dianne Elliott Motion Carried.

7. Appointment of the Board of Directors for 2017/2018:

<i>Chair:</i>	Brian Orr	<i>Member-at-large:</i>	Merv Sharpe
<i>Past Chair:</i>	Maria Sinosic	<i>Member-at-large:</i>	Kathy Wallis
<i>Vice Chair:</i>	Catherine Sexton	<i>Member-at-large:</i>	Elizabeth Wasko
<i>Vice Chair:</i>	Margaret Szilassy	<i>Member-at-large:</i>	Steve Elson
<i>Secretary:</i>	Maureen Reid	<i>Member-at-large:</i>	Virginia Rutledge
<i>Treasurer:</i>	Jacqueline Scott	<i>Member-at-large:</i>	Lynda Robinson
<i>Member-at-large:</i>	Dianne Elliott		

Motion: Brian Orr
Seconded: Maria Sinosic Motion Carried.

The Board acknowledged and thanked retiring board member, Tom Boaz, for his contributions and commitment to the Board.

8. Remarks from the Committee Chairs:

Quality Improvement report summary delivered by Maria Sinosic.
Public Relations report summary delivered by Kathy Wallis.
Policy and Oversight report summary delivered by Brian Orr.
Participation House Foundation report summary delivered by Tina Jamieson.

9. There being no further business, the meeting was adjourned at 2:54 p.m.

Motion: Brian Orr
Seconded: Dianne Elliott Motion Carried.

Meeting adjourned.

Vision

A leader in community inclusion of individuals with developmental disabilities and/or complex physical needs.



Mission

Participation House supports individuals with developmental disabilities and/or complex physical needs to live in their own homes, participate in community, and enjoy life with family and friends.



Support Principles

We believe...

- being a valued, participating member of a community improves quality of life.
- everyone has the right to live with dignity in an enriching environment.
- in encouraging and assisting individuals to make their own decisions, including the supports that are right for them.
- family and friends play an important role in supporting and advocating for loved ones.
- in supporting individuals to strengthen their relationships with family and friends.
- in the development of communities that are interdependent, mutually supportive, and responsive to the needs of all members.
- individuals have the right to those supports necessary to be active and valued members of the community.
- **funding should be based on the individual's needs.**
- continuous quality improvement and innovation are integral to improving support.

These statements are Board driven; they represent commitments to the individuals we support.



Operational Principles

We believe...

- trust, honesty and mutual respect are fundamental for people to work together effectively.
- teamwork and participation are essential and promote belonging, self-worth and commitment.
- creativity and innovation are necessary to achieve excellence.
- in the expression and discussion of differing views.
- every staff member has valuable contributions to make to the organization and a responsibility to support individuals in their growth and development.
- delegation of responsibility must be accompanied by the associated authority to make decisions.
- supported individuals affected by a decision must be involved in the decision making process.
- in recognizing the efforts and achievements of staff members.

These statements represent management commitments.

Joint Annual Report

Board Chair and President/Chief Executive Officer

This year, we are celebrating our 30th anniversary of providing excellent care, innovation and as a leader in community inclusion of individuals with developmental and complex physical needs. Thanks for our dedicated staff, families, volunteers, funders and donors, Participation House Support Services has been making a difference in the lives of families and people supported for 30 years. If you have not done so already, please check out our Turning 30! Celebration on our Facebook page.

2017-2018 has been another successful year for Participation House Support Services. Our services continued to grow throughout the year with services being provided in over 50 locations across eight counties throughout **southwestern Ontario. The largest development has been the opening of PHSS' new Supportive Community Centre** on Clarke Road in London, which provides 14 additional single supportive living apartments.

Over the year, PHSS senior leaders and directors continued to make progress on strategic initiatives designed to:

- preserve what is sacred in providing excellent care while maintaining our unwavering commitment to those we support;
- continue the journey of creating inclusive communities through engagement, education and influence;
- **enhance PHSS' capacity to serve and support an increasingly diverse and growing number of individuals;**
- provide leadership in health and support services with a focus on contributing to transforming health and social services through innovation and collaboration; and
- provide the governance and managerial leadership vital to sustaining the continuing success of PHSS.

The Board appreciates and supports the ongoing work of our leaders to improve the quality and coordination of care received by individuals with complex developmental disabilities or who are medically fragile. Our Chief Operating Officer, Senior Coordinators and Coordinators continue to provide superb leadership in managing the day-to-day operations, taking advantage of opportunities to improve services and support provided to individuals and families, and responding to a wide range of challenges that arose through the course of the year.

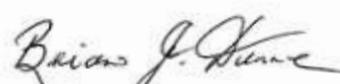
We thank all of our staff for their continuing outstanding commitment and dedication to providing excellent care and support to all individuals supported by Participation House. Your focus on those we support is regularly acknowledged by the people we serve and their families.

PHSS continues to move forward with our mission by adapting to changing external conditions with a continuing focus on assisting families and individuals we support while raising awareness locally, regionally and provincially. We look forward to another exciting year of growth and change as we continue to work with our partners, funders **and stakeholders to expand our community's capacity to address the many opportunities and challenges** presented to us.

Respectfully Submitted,



Brian Orr
Chair



Brian Dunne
President and C.E.O.



Participation House believes that community is an essential building block for creating a cooperative and sustainable world and, within our new building on Clarke Road, are building a supportive community by promoting social connectedness and shared responsibility

Annual Report

Quality Improvement Committee

The Quality Improvement Committee is charged with the responsibility to ensure that Participation House Support Services (PHSS) is fulfilling its promise and obligation to the individuals receiving support and to oversee the quality of support and care provided across the full range of PHSS services.

The Committee's primary role is to ensure that PHSS is holding itself accountable for the quality outcomes based on its obligations to the funding ministries and agencies as well as its promise to the individuals supported by the Corporation.

The Quality Improvement Committee in collaboration with the Chief Executive Officer, advises the Board of Directors on outcomes to assess the quality of support provided by PHSS and recommends proposed changes to the nature and range of support services provided by PHSS. Through the regular implementation of the Participatory Action Research (PAR) process, the committee becomes aware of the level of satisfaction with the services provided by PHSS.

PAR is an agency wide, broad based process which consists of interviews with individuals receiving support and their families, feedback from staff, input from community members as well as reports from funding agencies. The committee does/will not censor feedback. The information obtained as a result of this process is presented to senior administrators for operational response. Based upon the findings of our overall review, the committee assesses and recommends changes to current services, including the establishment of new services or closing down of a service.

Smaller versions of this process happen at the homes of supported persons. These interviews are based on the Person Centered Plans. The interview team aims to 'dig deep' into the plan statements in order to extract the 'spirit' of those supported individuals. By doing so, experiences in line with the interests of the individuals can be provided.

Currently, training for facilitators to assist with plan development is occurring.

The committee encourages regular review of Personal Centered Plans as a means of ensuring the plan is 'alive' and to look for areas of growth and continuous improvement in the life for everyone we support.

It is in conjunction with dedicated staff and generous volunteers that the committee is able to affect quality improvement in the lives of many.

Respectfully submitted,



Maria Sinovic

Maria Sinovic
Chair

CELEBRATING 30 YEARS

We are incredibly grateful to everyone involved with the organization for helping us to achieve such an amazing milestone! Check out our website for everything that is happening to celebrate our 30th anniversary: www.participationhouse.com

SAY CHEESE!

Help us honour all the different people who make up Participation House Support Services by taking a picture at our 30 year backdrop! We will incorporate all the pictures of people—staff, people supported, families, supporters, board members, donors, *everyone who is part of our legacy*—into a picture mosaic that will be framed for our board room.

WHAT DOES PARTICIPATION HOUSE MEAN TO YOU?

We have a time capsule that we want to fill with memories and thoughts of what Participation House means to you! This will be opened in 5 years, when we will celebrate our 35th anniversary and have lots of great memories to fill us with happiness and hope for the future!



ALEX'S STORY—A STORY OF HOPE

Many families struggle on their own to provide care and support for a family member with complex needs. Jin Cha was terrified about who would care for her brother, Alex, when she and their 80-year-old mother could no longer provide the 24/7 supports he needed.

Alex was told there were no spots available for him. Jin **advocated on her brother's behalf and after persevering**, Alex finally received the news that he will move into his new home with 24-hour supports from Participation House.



"It wasn't just saving my brother, it was saving the whole family. After he moves to Participation House, we will be able to enjoy each other as family." - Jin Cha

Although Alex was able to secure a new home, it took years and the support of many to achieve it, and there continues to be a waitlist for services for many others.

Annual Report

Public Relations Committee

This will be the final annual report for the Public Relations Committee as it was decided at the June Participation House Support Services Board meeting to dissolve this standing committee and to further recommend that the Foundation establish a similar communications/development committee to help in its fundraising efforts. It has been a rewarding committee to chair, and I speak on behalf of all our members to say how proud we are of all we've accomplished over the years.

We couldn't have accomplished what we did this past year without community member Bill Jamieson's excellent leadership. Brian Orr, Maria Sinosic, and I represent the Board, while staff members Dave Wighton, Barb Tucker, and our administrative support, Amanda Bartlett, round out the committee. I would like to thank all of them for their excellent input and work.

I hope you have the opportunity to see Alex's Story, a video created by Bill, which was shown at this year's Laudable Londoners event. It captures the stress families often face worrying about their loved ones and the relief when PHSS is able to accommodate them. More footage was also recorded to do another video focused on the need for accessible transportation.

The committee also worked on the crisis communications binder to ensure all the contacts are up to date, which will be an ongoing job for Amanda. We are satisfied that the key messaging in the various scenarios outlined in the binder remains valid, but would encourage further attention to potential social media challenges.

In past years, the committee has updated the branding for PHSS including new business cards, a new website design and new banners and pamphlets. We led the discussions on whether to change the name of the organization to encompass the fact that we have locations beyond London, and we created a video to celebrate the 25th anniversary of PHSS. These are a few of our major accomplishments.

We've tried to fulfill the goals outlined in our strategic plan, and in the process, have had wonderful discussions about public perception and what sets PHSS apart from other organizations. Again, I want to thank the committee members for their dedication. It was a hard decision to come to in recommending that the committee be dissolved, but we are confident in the leadership and resources that PHSS has in place to meet its communications and public relations needs going forward.

Respectfully submitted,



Kathy Wallis

Kathy Wallis
Chair

STATEMENT OF OPERATING FUNDS & EXPENDITURES

REVENUES	2018	2017
Ministry of Community & Social Services and Ministry of Children and Youth Services	\$11,877,649	\$11,717,949
South West Local Health Integration Network	\$7,286,772	\$6,468,479
Recoveries & Other Income	\$633,674	\$619,619
Donations & Grants	\$1,322,552	\$804,353
TOTAL REVENUES	\$21,120,647	\$19,610,400
EXPENDITURES		
Salaries & Benefits	\$17,955,123	\$16,974,587
Building Occupancy	\$1,212,001	\$1,093,854
Consumer Supplies	\$626,698	\$504,871
Purchased Services	\$546,085	\$451,912
Office and Other Operating	\$807,946	\$565,126
TOTAL EXPENDITURES	\$21,147,853	\$19,590,350
DEFICIENCY/EXCESS OF REVENUES OVER EXPENDITURES	-\$27,206	\$20,050

200+
people we support



in more than
50
locations
across Southwestern
Ontario

504
EMPLOYEES



341 part-time



163 full-time

STATEMENT OF FINANCIAL POSITION

ASSETS	2018	2017
Current Assets	\$2,329,565	\$1,221,639
Restricted Cash	\$40,048	\$37,184
Tangible Assets	\$3,703,134	\$2,204,059
TOTAL ASSETS	\$6,072,747	\$3,462,882
LIABILITIES & NET ASSETS		
Current Liabilities	\$3,130,948	\$1,103,395
Long-Term Debt	\$500,914	\$185,997
Forgivable Loan	\$1,676,505	-
Deferred Contributions	\$600,429	\$469,082
TOTAL LIABILITIES	\$5,908,796	\$1,758,474
NET ASSETS	\$163,951	\$1,704,408
TOTAL LIABILITIES & NET ASSETS	\$6,072,747	\$3,462,882

Annual Report

Treasurer's Report

On behalf of Participation House Support Services, I am pleased to provide you with this report on the financial position and results of our operations for the year ending March 31, 2018.

The purpose of the Finance Committee is to provide oversight of financial practices and systems necessary for the Board to fulfill its financial governance obligations. At each monthly meeting, the Finance Committee reviews financial reports and other information to fulfill this purpose.

The financial statements were audited by Graham Scott Enns LLP Chartered Professional Accountants and provide the Board of Directors and the government ministries that fund us with an independent opinion on the fair presentation of the financial position of Participation House Support Services.

This fiscal year, Participation House Support Services purchased a fourteen unit affordable housing building to continue our vision as an organization and develop an intentional community. This purchase resulted in the increase in Tangible Capital Assets as well as the Long Term Liabilities in the form of a 50 year forgivable loan from the City of London that is conditional on these fourteen units providing affordable housing for the period of the loan.

I would like to extend my sincere appreciation to the members of the Finance Committee as well as the senior management team and Finance team for their hard work, dedication, enthusiasm, expertise and support through the year.

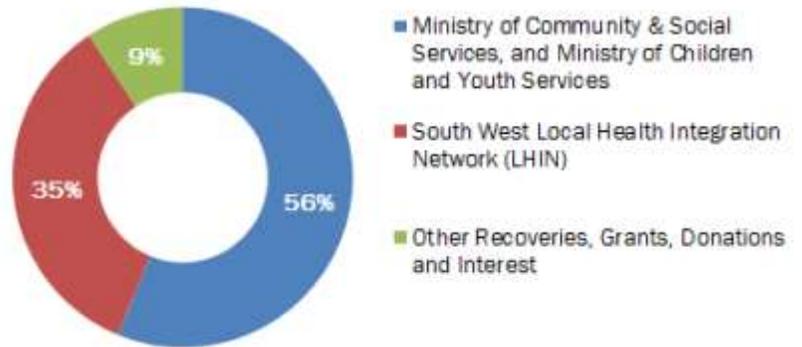
I also wish to thank all management and staff for their hard work and commitment to achieve a balanced budget this fiscal year. A balanced budget is required by our commitment to our funding ministries and the South West LHIN.

Respectfully submitted,

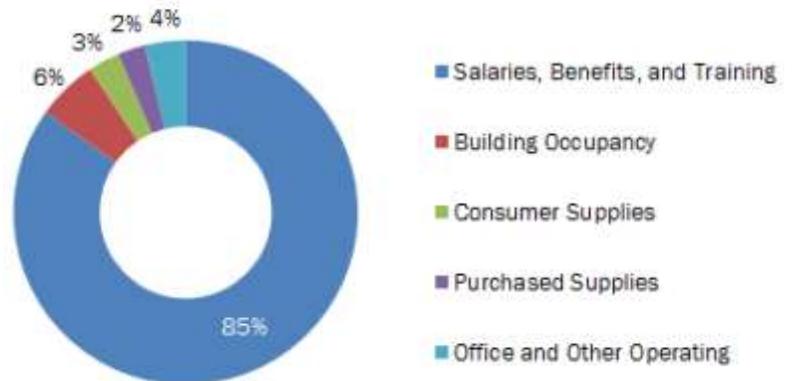


Linda Coffin, CPA, CGA
Treasurer

PERCENTAGES OF REVENUES



OUR FUNDING AT WORK



These charts are a summary of financial information taken from the audited financial statements for the year ended March 31, 2018.

A complete copy of these statements is available upon request.

“Big shout out to all our teams for the awesome work they do and always going above and beyond”



“Shout out to all our staff for encouraging people to go out and enjoy their community!”



Here's to 30 Years
of AMAZING staff!

Thank you for all that you do! You are truly what make us ROCK!!



“Here's recognition to all the teams for working so hard and taking on extra responsibilities!”

“I would like to give a shout out to our teams for working together and making good things happen for the people we support”

“A HUGE shout out and thank you to the extraordinary staff for effortlessly advocating for those they support!”



Annual Report

Policy and Oversight Committee

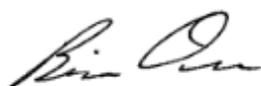
On behalf of the Board of Directors, the Policy and Oversight Committee's mandate is to ensure that the Board has the capacity, policies and processes in place to effectively govern Participation House Support Services as a not-for-profit corporation in the Province of Ontario. The Committee assists the Board in: (i) honouring its mission, vision and values; (ii) leading board planning and monitoring implementation of the **Board's strategic plan**; (iii) **monitoring external developments that may impact PHSS**; (iv) **overseeing PHSS' non-financial administrative and human resource management practices**; and (v) supporting the President & CEO.

Over the past year, the Committee met seven times and was active in leading the following activities:

- Monitored the directions taken by the Ministry of Health and Long-Term Care, Ministry of Community and Social Services and Ministry of Children and Youth Services.
- Relations with the South West LHIN Board.
- **Oversight of CEO's performance and supporting Brian Dunne and Carmell Tait in their leadership of PHSS.**
- **Maintaining the Board's strategic implementation work plan and priorities.**
- Oversight of strategic decisions to acquire and transfer ownership of properties, and corporate risk assessment.
- Oversight of PHSS compliance with **non-financial aspects of PHSS' service agreements, and preparation for Focus Accreditation.**
- Oversight of care practices associated with informed consent, rights of supporter persons, privacy and confidentiality, medical information, hospital/doctor visit guidelines, etc.
- **Oversight of PHSS' corporate programs, human resources and occupational health and safety obligations.**
- Updated Board orientation and commissioned the Nominations Committee to recruit new directors, **and to review the Board's directorship capability and future recruiting needs.**
- Reviewed PHSS significant events, human resources management, staff accident experience, and the health & safety program.
- **Board's 2017 annual self-assessment and board recruitment.**

The Committee membership includes Brian Orr (Chair), Catherine Sexton (Vice Chair), Maria Sinosis (Past Chair) and Margaret Szilassy. Brian Dunne and Carmell Tait served as ex-officio members. Thanks to Leslie Giesbrecht for her administrative support and fulfilling the role of Recorder for the committee.

Respectfully submitted,



Brian Orr
Chair

Tech-Talk

In Fall 2017, five Gerontology students at Western University were paired up with people we support. They spent weekly 1-1 time together to explore how mobile apps can improve the lives of people with lifelong disability.



As a result, the people we support were able to express creativity, confidence, and enthusiasm using technology. The students documented the apps they used and created a video to encourage others to volunteer with us.

Thank you to Western University for their ongoing partnership and support for our organization!



Thank you Oakwood Resort!

We are grateful to Oakwood Resort and the Scatcherd family for selecting Participation House as one of the four charity recipients for the Annual Dave Scatcherd Memorial Charity Golf Tournament on June 12th.

The tournament honours Dave Scatcherd's commitment to helping people with mental and physical disabilities, and has raised over a million dollars for Community Living London and South Huron since 1981. We are honoured to be chosen as a charity partner and extend our sincere thanks and best wishes for the tournament going forward!



Annual Report

Participation House Foundation

On behalf of the Participation House Foundation, I am pleased to present this report.

We are pleased to welcome Ceri Anderson, who works with Yurek Home Healthcare, as a new board member. Ceri replaces Rob Matic. We thank Rob for his years of devoted work for PH and wish him well on his health journey.

Although we receive some government funding, these funds do not meet all of the needs of the people we serve. Fundraising events help to bridge the gap. The main function of the Foundation is to raise the profile of Participation House in the community and to fund raise.

For the first time, we held an appreciation event for our significant donors in October. We received positive feedback from those in attendance and will look to grow this event in the future.

In August 2017, Participation House was selected as the charity partner for the London Knights Golf Tournament and several board members took part in running some games at the tournament. Ricky Clark, a gentleman we support, is an avid Knights fan and attended the dinner where he and I spoke on behalf of PH. In January, Ricky and reps from Participation House attended a Knights game where the proceeds of the tournament were presented. The tournament raised over \$25,000 and we are most grateful to the London Knights organization for their generosity.

We are currently in the third year of our strategic plan, and we have worked on an updated plan which we will **finalize in Fall 2018**. The Foundation's current areas of focus include: **raising funds for the replacement of aging vans**, and the cost of staffing our employees for hospital stays for the people we support. To this end, we did a direct mail campaign to family members in April, and we are pursuing various grant opportunities with the help of Lois Holden as a grant writing consultant. The direct mail campaign received some support but always welcome further contributions.

With the help of the Public Relations Committee, we produced a new video focusing on the extreme challenges families face while people are waiting to find suitable placements in our homes. This was first used at Laudable Londoners and was extremely well received.

Our three signature events, Laudable Londoners, Bowl A Thon and the Leo Kirwin Golf Tournament were held with great success and support. We thank the staff, board members, families, vendors, the wonderful individuals we support and the community for their contributions of hard work, time and donations! On behalf of the Participation House Foundation we thank you for all you do!

Respectfully submitted,



E. Wasko

Elizabeth Wasko
Chair

\$81,257

raised by the
three signature events
in 2017-2018



Salute to Laudable Londoners



The 18th Annual **Salute to Laudable Londoners** was held on April 26th at the London Hunt and Country Club and raised over \$19,700! More than 120 guests honoured Terry Zavitz for her many contributions to the London community.



Participation House Bowl-A-Thon



The 17th Annual **Bowl A Thon** was held on June 4th at Fleetway and raised over \$33,200. Approximately 300 supported individuals, family members, staff, board members, sponsors and friends enjoyed a fun afternoon of bowling, raffle prizes and a delicious pizza lunch from Pizza Projekt!



Leo Kirwin Golf Tournament



The 16th Annual **Leo Kirwin Golf Tournament** was held on August 18th and raised over \$28,100. We had over 100 golfers join us again on the links at East Park Golf Gardens, which was record breaking! We've never had so many golfers! Everyone enjoyed coffee from Starbucks, an extensive silent auction, several individual and team prizes, and a relaxing lunch on the patio.



DID YOU KNOW?

Participation House Foundation is a registered charity! You will receive a tax receipt for any donation of \$10 or more!

Charitable Registration Number: 89172 2043 RR0001

Give a Monthly Gift to Show Your Ongoing Support!

Payments can be made by credit card, Interac or Paypal on CanadaHelps.org's secure online system. Online donations can also be designated in honour or memory.

Simply visit our website at www.participationhouse.com and click on "Donate Now"

You will be given the option to give a one-time donation or to arrange monthly contributions.

Your donations help individuals with severe physical, developmental and/or multiple disabilities to achieve their full potential in the community. On behalf of all the staff, families, friends, and more than 200 people we support - **THANK YOU!**



We also welcome your cheques:

Enclosed is my contribution of \$_____.

Please make your cheque payable to:

Participation House Foundation
620 Colborne Street, Suite 101
London, Ontario N6B 3R9

Name: _____

Address: _____

City: _____ Postal Code: _____ Telephone: () _____

Please direct my donation to the
Brian Dunne Housing & Accessibility Fund*

Please direct my donation to the
Highest Priority Needs of Participation House

Please direct my donation to the
Elizabeth Leighton Training & Education Fund*

Please direct my donation to the
Lori Hicks Vacation Fund

Please direct my donation to the
Fulford Family & Consumer Fund

Please direct my donation to the
Community Place Building Fund

**Note: The Board of Directors has established endowment funds so they will provide a lasting legacy of support. Donations are prudently invested and the income earned by these investments of the capital is used to support the work of Participation House Support Services as outlined by the fund terms of reference.*



DID YOU KNOW?

In 2012, 1 in 7 Canadians aged 15 or older reported having a disability

We have developed a unique combination of residential living, home supports, day programs and recreation to meet the needs of people who have significant disabilities but also have much to offer our community – people who are good neighbours and great citizens. To meet the ongoing and future requirements of the people we support and those who could benefit from our services, Participation House Foundation has identified four areas of need:

Equipment

More than 8 out of 10 persons with disabilities use aids and assistive devices; having the appropriate aids can enable an individual to participate more fully in society.* For people meeting the challenge of multiple disabilities, up-to-date and well-maintained equipment is essential to maintain health and support independence and community involvement. The items range from something as simple as a shower commode to sophisticated communications devices or a \$25,000 air bed that helps prevent pressure ulcers.

Housing and Accessibility

Participation House homes are very special places. From the outside they look like any other warm and comfortable family home. Inside, modifications are made to ensure they are ideal for the people we support. Each person has a private bedroom that is a reflection of his or her personality. These houses quickly become homes, much loved by those who live there. While government funding may be available, it does not cover all expenses. Participation House Support Services understands its responsibility as a good neighbour to properly maintain our homes, both inside and out. Private funding and/or gifts-in-kind are welcome to create new homes when operational funds are available from the government.

Transportation and Travel

Many of the people we support face significant mobility challenges, and are unable to get around without a wheelchair. When they want to leave their homes to participate in community activities, a van equipped with a wheelchair lift is essential. The goal is to pair each location with their own van, but many are still relying on ParaTransit.

Reliable access to transportation is necessary for unexpected medical appointments or other urgent situations. Also, the spontaneity of activity such as going to see a movie, window-shopping at the mall or grabbing a coffee with friends at Tim Horton's is not an option when Paratransit must be booked days in advance. An accessible van costs approximately \$58,000, with annual maintenance, gas and insurance costs of about \$15,000.

Like anyone else, the people we support sometimes need a chance to unwind, have new experiences, see the world and visit distant family and friends. But travel, whether for a holiday or to compete in a bocce ball tournament, is difficult because of the additional costs for a full-time attendant. Private funding would allow more people to take holidays – a pleasure most of us take for granted.

Education, Training and Therapy

Education, support and advocacy are ongoing needs for the people we support and their families. Additional funding would allow more people to participate in conferences and other educational activities, as well as provide therapy such as Occupational Therapy, physiotherapy, and specialized technology.

Our staff members, too, have ongoing education needs to ensure they can provide the best possible care and support. Government funding covers basic required training in areas such as first aid and CPR. It is more difficult to find funds for leadership, values training or training in specialized computer skills.

Please help us meet our goal of independence for our neighbours and friends by making a financial contribution to Participation House Foundation – London.

*According to the 2012 Canadian Survey on Disability (CSD), conducted by Statistics Canada

Participation House—Bill of Rights

Right to
**DESIGN
YOUR
LIFE**

Right to be
SAFE

Right to
**RESPECTFUL
SUPPORT**

Right to say
“NO”

Right to
PRIVACY

Right to
**SELF
ADVOCACY**

Right to
RISK

Right to
ACCESS

Right to be
PROUD

Right to **DREAM**

The full set of Bill of Rights is
available on our website:
www.participationhouse.com



Thank you for helping us to **GROW!**

We look forward to another year of growth and opportunities that may come as we continue to connect with the community in new and exciting ways.



Contact Us

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www.participationhouse.com