

August 2018



Participation House Support Services London & Area
620 Colborne Street, Suite 101 (Pall Mall)
London, ON
N6B 3R9

Attention: Brian Dunne, Executive Director

Dear Brian,

It is with great pleasure that FOCUS Accreditation congratulates Participation House Support Services London & Area on 30 years of providing services to individuals with developmental and/or complex physical needs. Participation House Support Services London & Area was awarded FOCUS Accredited status in January of 2013 by demonstrating its commitment to continuous quality improvement, organizational learning, and the values inherent in designing person-directed services so as to enhance the lives of people using services.

The broader community has also benefitted and is indeed richer for the work Participation House Support Services London & Area has done and is committed to continuing. People using services and their families have, with the support of Participation House Support Services London & Area, built and fostered relationships outside the circle of direct supports to become valued by, and valuable to all its stakeholders and beyond. Participation House Support Services London & Area continues to help build a community that celebrates inclusion, and inspires possibilities.

FOCUS Accreditation looks forward to its continued relationship with Participation House Support Services London & Area, as we work in partnership, focusing on people, and focusing on quality.

Wishing you many more years of growth and success,

A handwritten signature in black ink that reads "Cheryl".

Cheryl Whiteman
Executive Director
FOCUS Accreditation

